



OREGON
HEALTH
AUTHORITY

May 5, 2025

EHRs and Home Visiting Survey Results

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- 29 counties responded
 - 100% of counties with home visiting programs
 - Wasco/Sherman combined (28 responses)
 - No HV programs in Columbia, Curry, Harney, Josephine, Lake, Wallowa, Wheeler

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- 22 using EHR for HV (79%)
 - 6 not using EHR
 - Clatsop, Coos, Douglas, Gilliam, Jackson, Yamhill
 - *Clatsop has EHR but not using

Of those not using EHR (6) Clatsop, Coos, Douglas, Gilliam, Jackson, Yamhill

- 4 have EHRs in other PH or BH programs
 - Clatsop has EPIC but not using
 - Coos working toward EchoVantage
 - Douglas looking at Patagonia
 - Yamhill working toward Dr. Cloud
 - Jackson working toward EPIC (decided after survey)
- Barriers
 - Paper is easier
 - Cost
 - Very small program/just getting started

Of those with EHR (22)

- 13 OCHIN EPIC (60%)
- 4 Patagonia
- 1 Ahlers Practice Suite
- 1 Credible
- 1 Dr. Cloud
- 1 EchoVantage
- 1 Greenway

Of those with EHR (22)

How long have you been using EHR?

- Less than a year=6 (27%)
- 1-5 years=7 (32%)
- More than 5 years=9 (41%)

Do you have dedicated informatics support or a super user onsite?

- Yes=14 (64%)

EHR integration

- MMIS for billing=17 (77%)
- Programs using CIE (Unite Us/Connect Oregon)=10
 - 3 with EHR integration (Benton, Linn, Deschutes)

Challenges using EHRs

- Lack of built in templates, cost to add specific tools
- Not designed for home visiting, not family-centered
- Connectivity in rural areas
- Duplicative charting with data forms (THEO & Health Cloud)
- Lack of support (no dedicated superuser/superuser not helping)
- Difficult to chart in the field/on a home visit
- Hard to share notes with other providers/agencies
- Billing issues
- TCM documentation

What else?

- Lessons learned from Coos and Jefferson OCN grant
- “Pleading for development of a process that allows the needed data to be pulled from the background in EPIC”
- Interest in standardization/same system used across the state
- Need a good EHR that is built for case management
- State facilitate communication between sites that are using the same EHR

Next steps: Discussion
