



Additional CLHO Meeting Notes

April 2, 2020

Present: Baker, Benton, Clackamas, Columbia, Coos, Crook, Deschutes, NCPHD, Hood River, Jackson, Klamath, Lane, Lincoln, Malheur, Morrow, Multnomah, Polk, Umatilla, Washington, Yamhill (38 present)

OHA Representatives: Danna Drum

AOC: Gina Nikkel, Executive Director

CLHO Staff: Morgan Cowling, Sierra Prior

Jocelyn Warren opened the meeting as an opportunity to touch base as a public health system, and to share information and support each other.

Announcements at the end of the meeting:

- WIC services can be provided at home. (More information below.)

Congregate Care Planning:

Long Term Care: Jocelyn asked for sharing about how engaging with Long-Term Care Facilities is going.

Teri Thalhofer shared that NCPHD's first case was in the Oregon Veteran's Home. OSPHL only ran 5 symptomatic tests. NCPHD got some clarification from state partners about why that was the approach, but it was significantly different from the response in Linn County. Tricia Mortell, raised issue in coordinating with DHS. OHA is working with DHS on scenarios to provide additional recommendations, but DHS is the regulators of their policies.

- Danna Drum outlined some of the challenges: LTCF are hearing policies from multiple sources (corporate offices, association, DHS, OHA) and that is adding to confusion.
- Approaches Counties are using:
 - o Benton County is working on daily contact with LTCFs to troubleshoot issues including separate calls with each facility.
 - o Yamhill is doing a weekly call.
 - o Washington has EHS staff doing proactive calls.
 - o Clackamas is also having EHS staff reach out to LTCF to review guidelines. Concern that Assisted Living, and other congregate living may not be taking risk as seriously as SNFs.

Homeless / Medical Shelters:

Lane County is standing up 2 additional shelters (Eugene and Springfield) implementing CDC guidance, and a separate medical shelter of 44 beds.

Hoteling in Lane County hasn't been successful. Jocelyn Warren encouraged everyone to pay close attention to FEMA guidance to have appropriate documentation for reimbursement later. Washington County has been working on hoteling people coming out of hospitals, but there are a lot of nuances to resolve. Tricia Mortell said that it would be helpful to have someone leading this. Clackamas County Board of Commissioners made it illegal to not accept a housing voucher in a hotel. Hood River County's main issue is that part of the hospital surge plan is to use hotel rooms.

Engagement with Cities:

Administrators shared examples of successful collaborations:

- Bringing city managers into the EOC
- Weekly calls with cities
- Weekly "Partner" meetings including EMS, LTCF, Board of Commissioners, City Councilors,
- Unified command structures with public safety and public health
- Daily provider calls
- Some challenges were shared that the city concerns seemed to be lower priority for the public health challenges.

Other Issues:

- **Call Centers** - Administrators who have activated call centers shared their work and some strategies around the call centers:
 - o Lane - added additional nurses to call centers to help alleviate the symptom-related calls and relieve pressure on the health system.
 - o Clackamas- stood up a call center to help relieve the (overwhelmed) infection control folks working on contact tracing.
 - o Lincoln - call center and email with bilingual assistance coming online
 - o North Central Public Health District - no call center but the health care partners have stepped up on that side. Amazing partnership.
 - o Hood River - weekly provider calls with 80-120 participants.
- **Engagement with EOCs**
 - o Malheur County asked what ICS smaller counties are using. Klamath volunteered to send info. Sierra can collect and share the ICS structures that folks are using.
- **Engagement w/ CCOs**
 - o Jennifer shared CCO in her region has provided thermometers, Durable Medical Equipment and prescriptions and are also doing grocery delivery using their community health workers.
 - o A question was asked if others had heard that CCOs could use Health Related Services funding to pay for hoteling? No one had heard.

Public Health System Needs -

- *Clarification on sharing PHI with dispatch/ first responders* - OHA has heard request from AOC to get clarification on state law that prevents sharing of PHI to both public safety and public health. Hood River is providing guidance to folks on home isolation to self-identify themselves to first responders if they call for assistance. NCPHD also said that if pushed locals could give this advice, law enforcement should always assume that someone could have been exposed and always wear full PPE.
- *Expansion of Age restrictions for Meals on Wheels* - No one had heard of specific age qualification changes, however, Multco shared that they are expanding meals to family members in senior households as a way to get more meals delivered.

Additional Items:

WIC Reminder: WIC "visits" can be done from home - NCPHD is happy to share how they are managing remote WIC visits. Danna Drum: "The state WIC program has issued a lot of guidance about remote WIC work. Please contact your state WIC nutritional consultant if you need more information as well."

- NCPHD is doing WIC and nurse home visits very successfully remotely. They would be glad to share how we are managing that.
- Malheur County is also doing WIC visits from home.

Housing:

Contact Jocelyn Warren (541-521-2908) if you have questions about Lane County's unused housing strategy.

Federal Funding:

We know federal money is coming to Oregon but we don't yet know how much will go to local public health.

Resources added to Library:

- King County:
<https://www.usich.gov/tools-for-action/webinar-covid-19-planning-and-response-isolation-and-quarantine-lessons-learned-from-king-county/>
- Emory tool: (shared by Tricia) <https://c19check.com/start>

Chat box questions/ comments:

Trish--Shellie is the Liaison to that group. She has all the info. Both Gilliam and Sherman Counties (two of Oregon's smallest) have stood up their ICS and are part of our unified command. We have our EOC set up and use virtual meetings. We have regular meetings all week.