# CLHO Leadership Development Webinar

**Innovative Practices in Local Public Health** 

May 3, 2019





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CLHO Leadership Development Webinar
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- Developing innovative local public health leadership teams
- Teams = two people challenge and support one another, build skills and competencies together in leadership, business, planning, and public health systems development
- Up to \$125k to develop and implement transformative concept



In-Person Two-Day Sessions

Professional Development Activities

### Transforming Your Concept into Action

Action
Learning Set
(Team
Learning)

Coaching and Consultation

Web-Based Learning



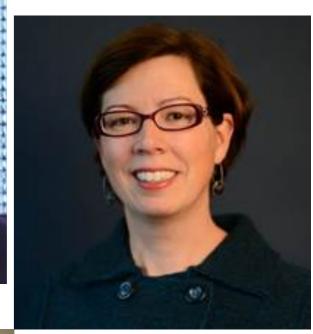
# Team Development



# ORCAS Action Set









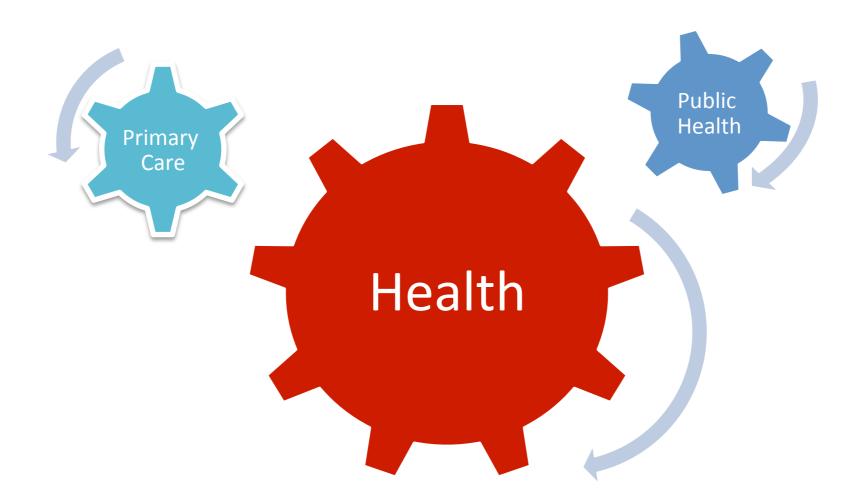






# Transformative Concept

The Health Hub – developing systems and strategies to bridge public health and primary care to improve population health



### Not a new idea...

#### Public Health 1.0

- Tremendous growth of knowledge and tools for both medicine and public health
- Uneven access to care and public health

#### Public Health 2.0

- Systematic development of public health governmental agency capacity across the United States
- Focus limited to traditional public health agency programs

#### Public Health 3.0

- Engage multiple sectors and community partners to generate collective impact
- Improve social determinants of health

Late 1800s 1988 IOM The Future of Public Health report

Recession

Affordable Care Act

2012 IOM For the Public's Health reports

# Lane County -where to start??

- Public Health and the Community Health Centers of Lane County
  - Shared goal of population health improvement
  - Aligned leadership
  - Shared infrastructure
  - Collaborative use of data & analysis
- Public Health Roundtable







# Washington County Public Health Equity and TIC Efforts

Erin Jolly, MPH Senior Program Coordinator, Health Equity, Planning and Policy Washington County Public Health

Healthy People, Thriving Communities







# Trauma-Informed Efforts

- Started with the SAMHSA model, incorporated the SFDPH model, and created a "blended" trauma-informed model that was less behavioral health focused and more applicable to public health and broader audiences.
- Work at the HHS level, the PH level, and PH Programs level— integrated and collaborative efforts.
- Internal focus: Work with PH staff—focus on work environments and workplace policies.
- **External focus**: Work with clients and community partners.
- Appropriate framing to make it applicable to all staff (e.g., "Trauma-informed approaches" vs. "Trauma-informed care").
- Formation of a PH Division strategic workgroup, "Advancing Trauma-Informed Approaches & Resilience," focused on implementation of trauma-informed practices across the PH Division and programs.

#### Safety & Stability

Appropriate signage
Predictable schedules
Safety plans for staff
Space for self-care
Transparency &
predictability

#### Trust & Trauma Understanding

Involve consumer voice
Clear & available policies
Respectful communications
Involvement of staff in
decision-making

# Peer Support, Compassion & Dependability

Use of community health workers
& other peer specialists
Use of individuals with lived
experiences
Foster dependable

relationships

### **Blended Principles:** Examples from WCPH

# Collaboration, Mutuality & Empowerment

TIC training across the PH
Division

Defined avenues for staff and client collaboration in decision making

PH programs that empower clients & community

### Resilience & Recovery

Efforts to ensure staff are empowered to do their work through adequate support Training on resilience & recovery

Resources for clients & community

#### Cultural Relevance, Humility &

Access to information in multiple languages & formats

Promotion of healing value of traditional cultural connections

Cultural humility & equity

### **Examples of Internal Trauma-Informed Efforts**

#### Assessment:

Used TIO tool, SAMHSA and San Francisco Dept. of PH models

### Physical space changes:

Example: WIC Lobby Remodel

### Training:

- Organizational trainings for community partners
- EH Training for Staff Safety
- Staff Trained on TIC Principles

### Policy:

- Healthy Meetings Policy
- Telecommute / Alternate Work Schedule Policies

### Workgroup:

Incorporated into PH Strategic Work

### **Equity Work Across the Public Health Division**

- HHS and PH Equity Workgroups
  - Professional development all staff equity training
  - Training and use of equity lens across programs
  - Affinity Groups
- Data and community engagement efforts:
  - Data collection
  - Data visualization and storytelling
  - Community partnerships and partnering with people with lived experience

### Adopted Statement on Structural Inequity

Washington County Health and Human Services Department acknowledges that generations-long social, racial, economic and environmental inequities result in adverse health outcomes. They affect communities differently and have a greater influence on health outcomes than either individual choices or one's ability to access health care. Reducing health disparities through policies, practices, and organizational systems will help improve opportunities for all who live, work and play in Washington County.

# Equity and TIC in the CHIP

### **CHIP Leadership Team**

Three foundational

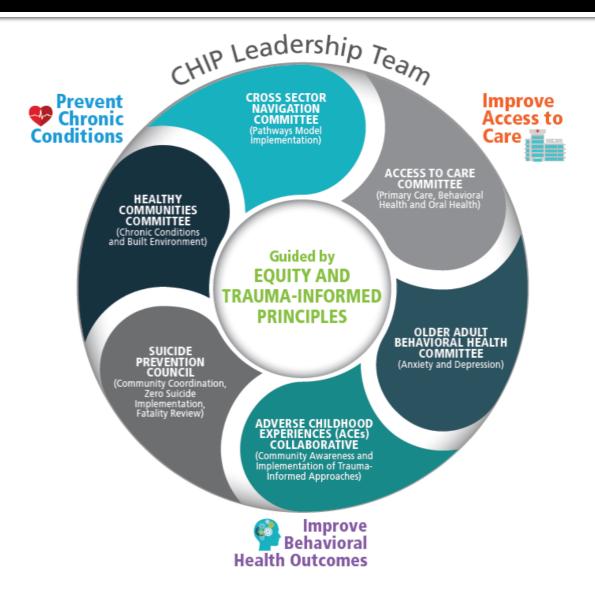
### goals

- Reduce health disparities
- Improve health equity
- Use a traumainformed lens

#### **Six CHIP Committees**

Three priority areas

- Improve access to care
- Improve behavioral health outcomes



# **Equity and TIC in the CHIP**

- Equity and TIC toolkit to support community partners in their TIC work
  - Equity/ TIC definitions
  - Adopted TIC principles
  - Meeting Guidelines
  - Operationalizing Equity Tool
  - Decision making models
  - Charter and work plan templates (with equity lens)
- Equity and TIC mini-grants to community partners to build organizational capacity in TIC and equity
  - Funding provided to 10 organizations

# Innovative Practices

Cross Jurisdictional Efforts in the Eastern Oregon Modernization Collaborative Region

# Capacity

- Regional Epidemiologists add CD investigation capacity
- Regional Data

Wheeler County
North Central Public Health District

# Training and Policy

- Passport to Partner Services
- ☑Internet Partner Services Template

# Expertise

- **BARHII** Assessment
  - Expertise and capacity to implement the assessment
  - Written report with recommendations
  - Plans for sub-regional implementation
  - Shared Trainings within the region